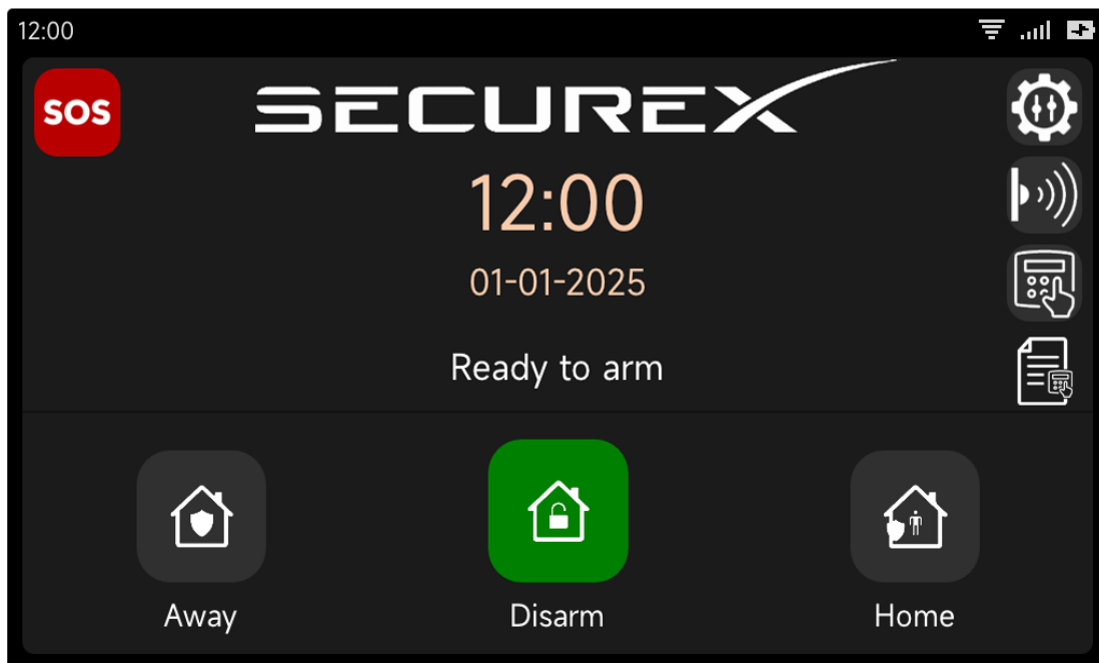


# SECUREX CONNECT PRO

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## I. General Description

SecureX security panel – the hub of your security system

The SecureX panel is the central hub of your security solution. It is equipped with a high-resolution 7-inch IPS display (1024 × 600 px) and powered by a robust 600 MHz processor for fast and reliable alarm management. A built-in 5000 mAh lithium battery ensures operation even during power outages.

The panel includes a built-in high-performance alarm siren and buzzer reaching up to 120 dB. It can be powered either by 12V/1A or via USB-C 5V/2A.

For maximum compatibility with existing installations, the panel provides 8 zones for wired sensors, making it ideal for properties with pre-installed cabling. All accessories connect via SecureX to the Stonehouse Smart app, providing full remote control of the security system.

Both the app and the panel make it easy to add, program and manage the entire alarm system.

SecureX is a standalone alarm system with a dedicated internal network for high security and reliability. The system operates both with and without internet connection.

Important about internet & Wi-Fi

To receive push notifications, control the system via the Stonehouse Smart app and access software updates, an internet and Wi-Fi connection is required.

Advanced integration possibilities

Via the app you can create automatic scenes, for example turning on lights when the alarm is triggered. The Stonehouse Smart app is compatible with Tuya and Smart Life products for extended smart home functionality.



### **Independent communication**

SecureX has built-in SIM card support and can independently send voice messages and SMS to predefined recipients without internet access. Via SMS commands you can:

- activate home mode
- activate away mode
- disarm the system

### **Expandable system**

The system can be combined with a wide range of devices, including:

- Motion sensors
- Doorbell buttons
- Remote controls
- Additional security panels
- Door and window sensors
- SOS buttons
- Indoor and outdoor sirens
- Smart home products (via the Stonehouse Smart app)

## II. Mounting the SecureX Connect Pro Panel

Important: Only one (1) power source may be connected – either USB-C or 12V DC.

Insert the SIM card before mounting the panel on the wall.

Wall mounting

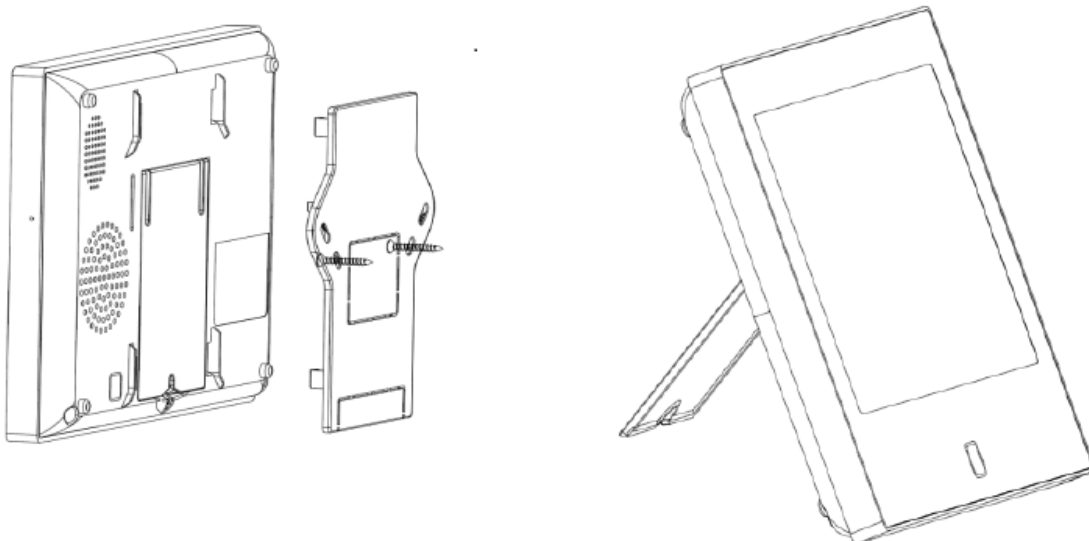
1. Drill and fix the base plate straight onto the wall.
2. Hang the SecureX panel in place.

Table mounting

The panel has a built-in stand that allows stable placement on a table or shelf without screws. This is especially useful when using additional keypads and remote controls.

Safety recommendation

If the panel is used daily for arming and disarming, external sirens are recommended. Using the built-in siren during disarming may expose you to unhealthy sound levels since you must stand close to the panel.



## III. Configuration of the Stonehouse Smart App

Download the app

Scan the QR code or search manually for “Stonehouse Smart” in:

- Google Play Store (Android)
- App Store (iOS)



Grant necessary permissions

At first launch, the app must be granted access to notifications, location and Bluetooth for full functionality.

Create an account and log in

Register a user account and log in with your credentials.

Important note

SecureX works as an independent alarm system even without the app. However, push notifications and updates require the panel to be paired with the app.



### **Preparation**

1. Ensure the router broadcasts 2.4 GHz Wi-Fi (5 GHz is not supported).
2. Connect your phone to the same network and enable Wi-Fi and Bluetooth.

### **Connection and installation guide**

1. Connect the panel to power.
2. Activate the backup battery on the back of the panel (ON position).
3. Follow the installation guide on the panel.
4. Select language (10 built-in languages with voice guidance).
5. Press the flashing Wi-Fi symbol and select Airlink.
6. Complete pairing in the app.

When the connection is completed, this is confirmed both in the app and by a voice message from the panel.

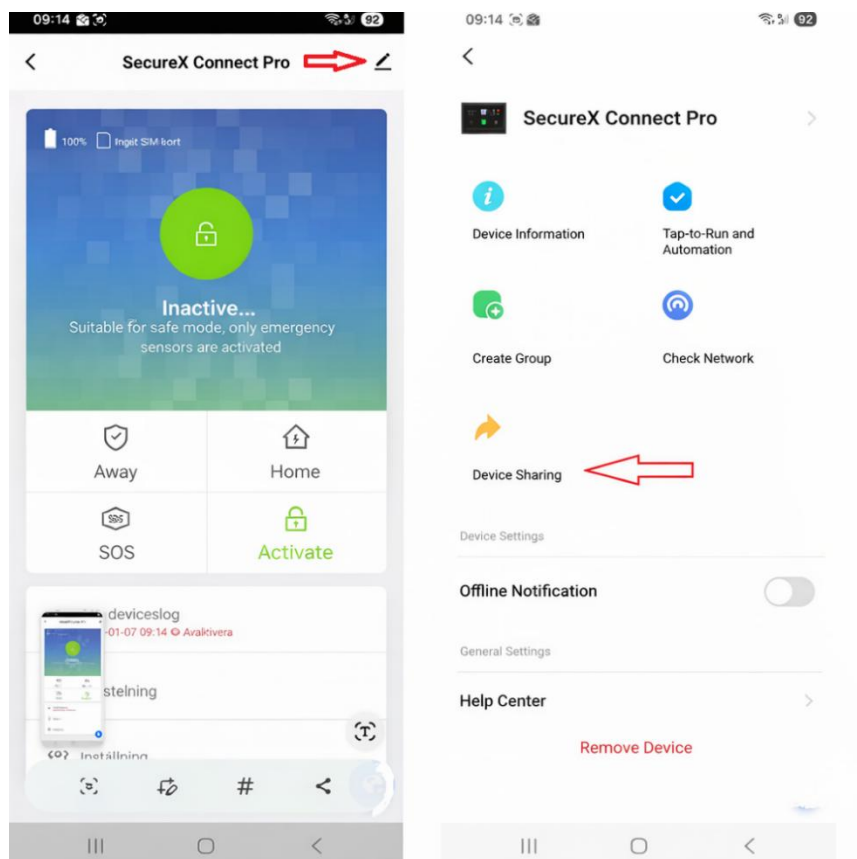
Important security measure

After installation all codes must be changed:

- User codes
- System code (programming)

## IV. Sharing SecureX with Other App Users

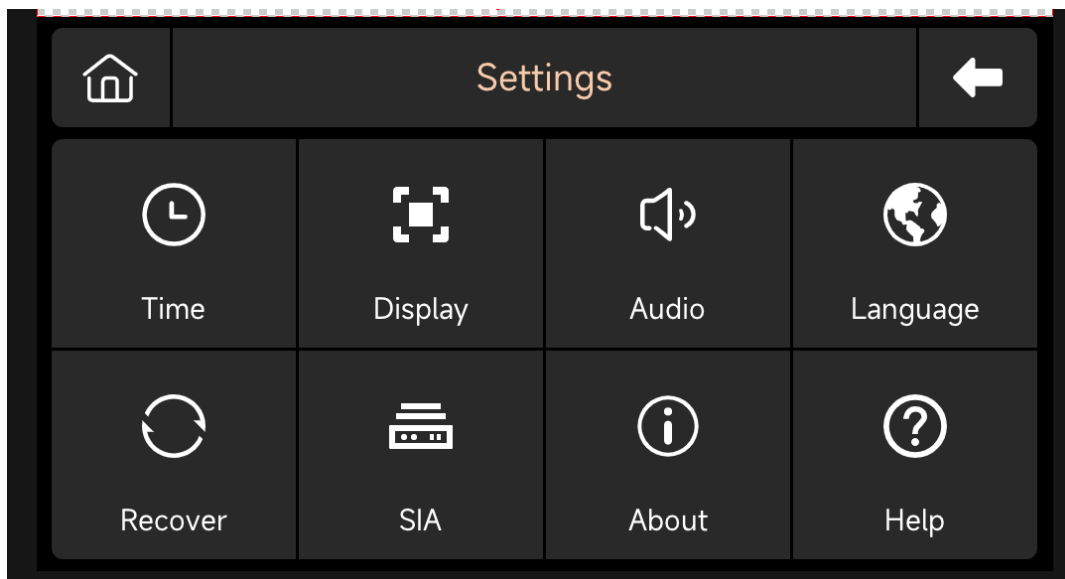
1. Open the Stonehouse Smart app.
2. Select your SecureX Connect Pro device.
3. Tap the edit icon (pencil).
4. Select Device Sharing.
5. Send the invitation – the recipient accepts it in the app.



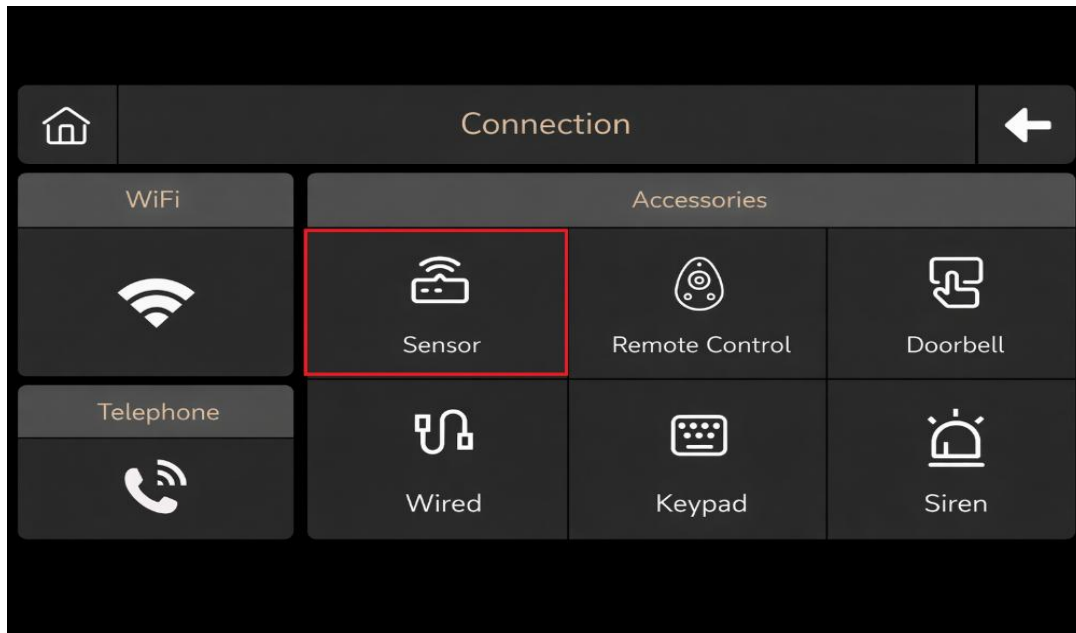
## V. Settings in the SecureX Panel

### System settings

- **Time:** Manual or automatic synchronization via app
- **Display:** Brightness and standby time
- **Sound:** Voice guidance, keypad sounds and door chime
- **Reset:** Restart or system reset
- **SIA:** Alarm monitoring settings (authorized installer only)
- **About:** Version number and system information
- **Help:** QR codes and product links to manuals



## VI. Devices, sensors and functions



### Programming sensors and alarm devices

- **Perimeter/Entry:** Door and vibration sensors
- **Motion:** PIR detectors and other volume detectors for larger areas.
- **24H alarm:** Fire, gas, water, panic and emergency buttons.
- **General:** Other devices that do not fit the above categories.

### Activation modes

- **Away:** all sensors programmed for away mode are activated
- **Home:** all sensors programmed for home mode are activated
- **Away/Home:** all sensors programmed for both modes are activated



## Settings

- **Delay:** Time before the alarm is triggered, for example an entrance door is a typical delayed sensor
- **Name:** Your custom name so you know which door, detector etc. the zone refers to
- **SIA code:** Not recommended to change, used for alarm monitoring center communication.
- **Silent alarm:** silent alarm (no sirens)

## VII. Programming devices

### Programming mode

Enter sensor programming mode via the main menu. Enter the system code (default **9876**).

### Programming door/window sensor – SecureX DoorSense Pro

1. Sensor → press the + symbol
2. Perimeter/Entry
3. Pairing – separate the sensor parts
4. Name the sensor
5. Adjust delay if needed (for example if it is the entrance door and you have KeyAccess inside the door)

**Installation:** Maximum distance between magnet and transmitter: **1.5 cm**. **The smaller magnet is mounted on the door leaf or window frame and the larger part (transmitter) on the wall.**



# SECUREX CONNECT PRO

## Programming PIR detector – SecureX MotionEye Pro

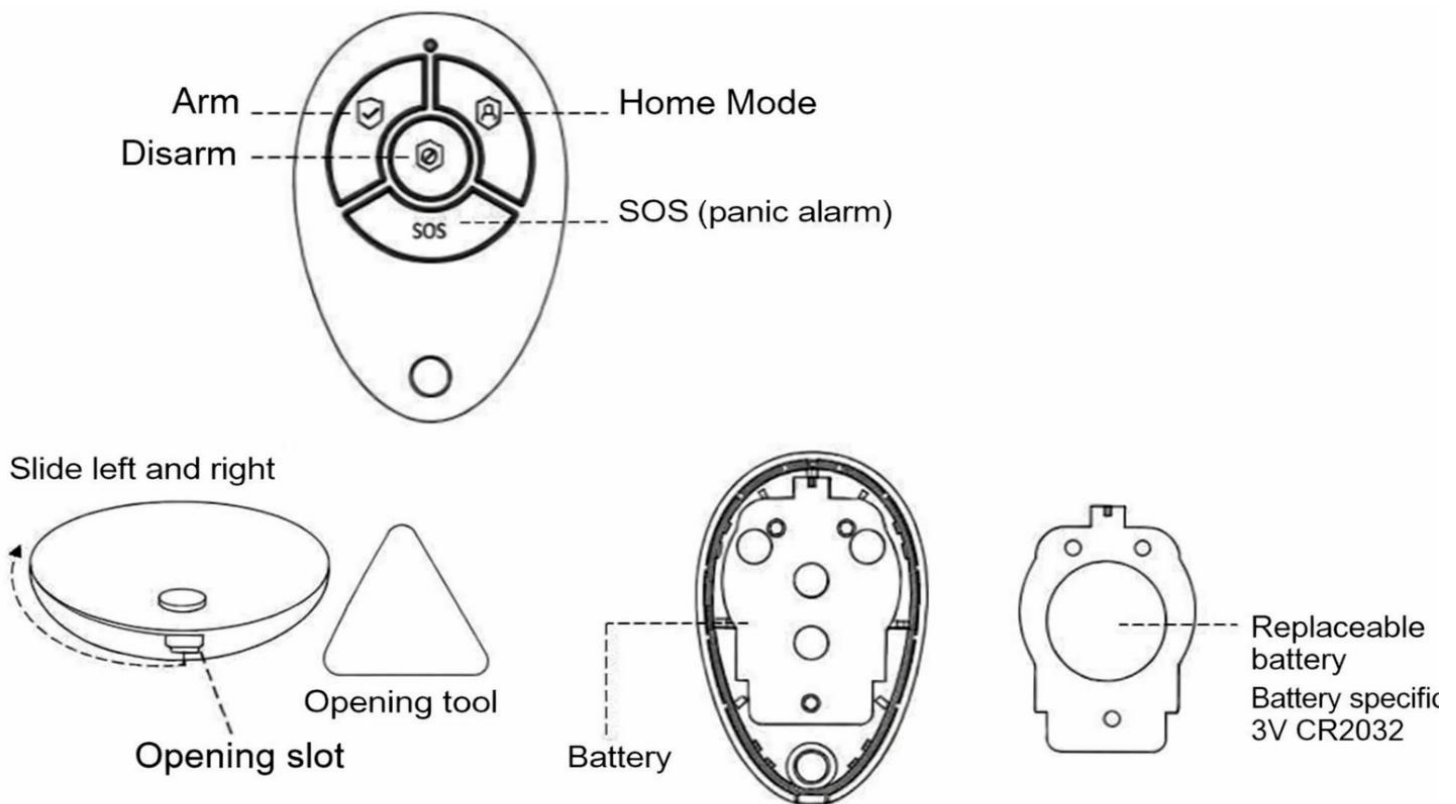
1. Sensor → press the + symbol
  2. Motion
  3. Pairing – activate the detector by moving in front of it.
  4. Name the sensor
- Installation height: **2.0–2.2 m**
  - Avoid heat sources (AC/fans) and avoid pointing the detector toward windows. Do not keep pets in the monitored area.
  - Recommended trigger interval: 5 minutes and turn off LED indication (saves battery)



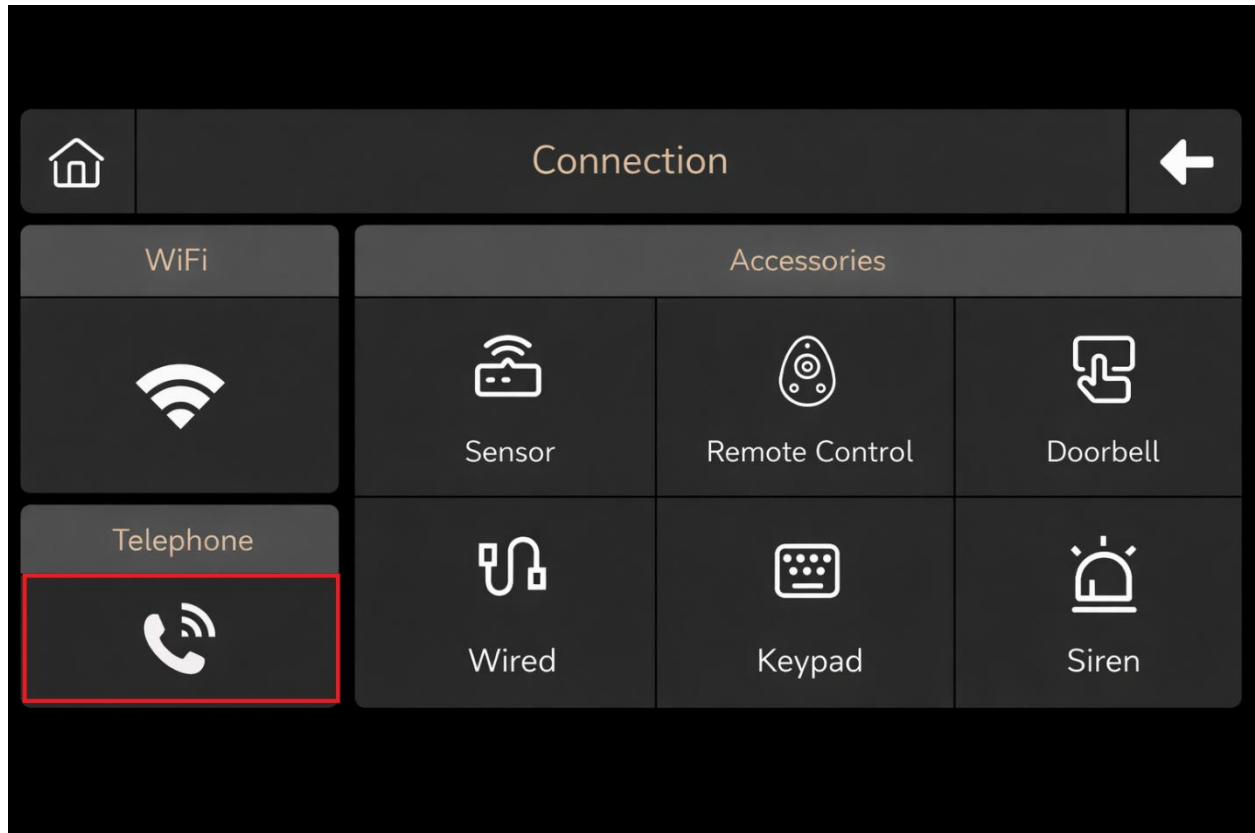
# SECUREX CONNECT PRO

## Programming remote control – SecureX QuickControl

1. Control → press the + symbol
2. Activate the remote control by pressing any button on it.
3. Name the remote control



1. Use the opening tool and slide it to the left and right along the opening slot, then open the casing.



## (1) Telephone – dialing interface

The telephone view is used to call numbers directly from the control unit and manage phone settings.

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## (2) Emergency numbers

You can enter several phone numbers to be contacted during an alarm. The system can send SMS and make calls in the order the numbers are saved.

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## Example setup

Activate the correct icon for call or SMS depending on how you want to be contacted.

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## Important considerations

### 1) Phone number format

If calls or SMS do not work, check that the correct area code is used. Add the area code before the phone number if needed.

### 2) SMS and phone alarm

When an alarm is triggered, the control unit sends SMS to all saved numbers in sequence. Then the system starts calling from the first number. If the first number does not answer after three attempts, the next number is called, and so on. When someone answers and/or the alarm is disarmed, further calling stops.

### 3) SIM card unlocking

The SIM card normally requires a PIN code. The operator often uses a default code such as 1234 or 0000. The PIN code must be disabled in a phone before installing the SIM card in the control unit.

## VIII. Using the SecureX panel – general information

The panel clearly displays status icons for armed, disarmed, door open, low battery and SOS.

### SOS function

Press and hold the SOS button for **1.5 seconds** and the sirens will start as a deterrent.

### System capacity

- 8 wired zones
- 433 MHz (EV1527) wireless devices
- Max: 160 sensors, 6 remote controls, 6 keypads

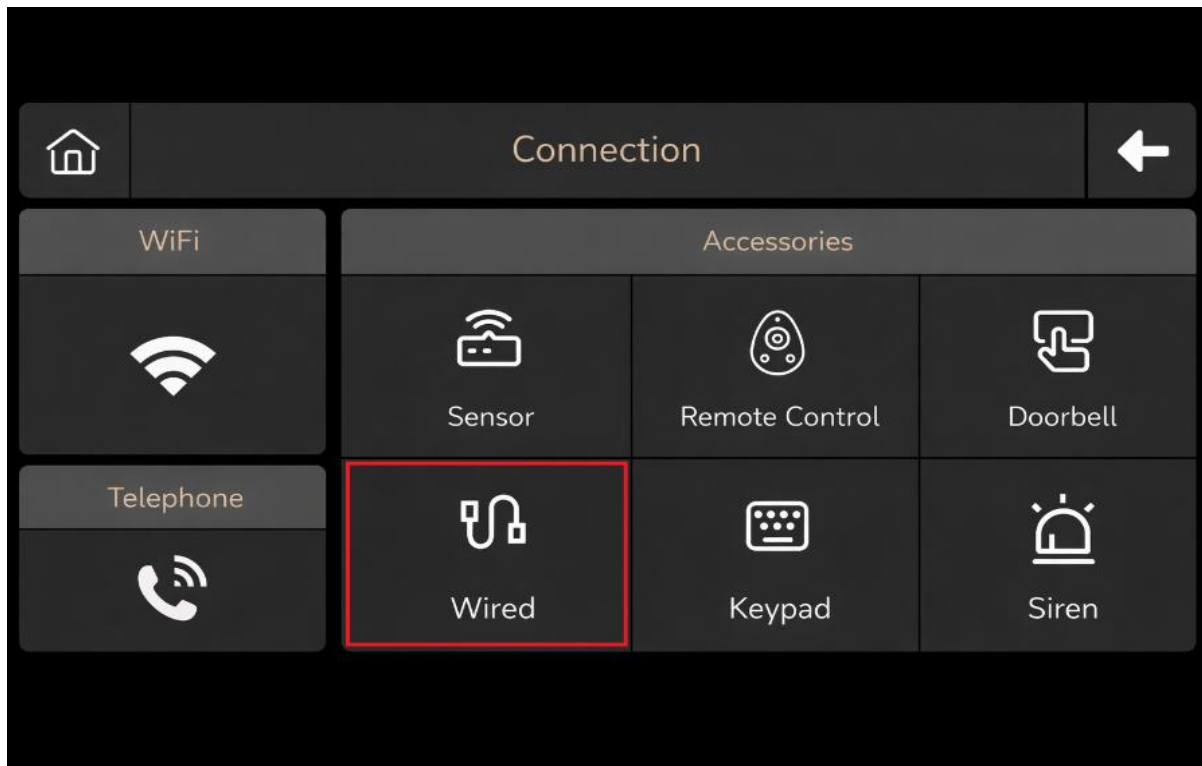
### SMS commands via mobile phone.

Send the following commands from numbers saved in the panel.

- **away arm** – Away mode – system armed
- **stay arm** – Home mode – system armed
- **disarm** – system disarmed
- **More information and QR code for help and support pages**
- Visit [www.stonehousesmart.se](http://www.stonehousesmart.se) or scan the QR code in the manual, or open Help in the panel menu, for full product information, guides and manuals.



## IX. Wired zones



If you want to connect wired zones, you can do this directly in the panel.

You can connect 8 zones and these must be closed when the sensor is in normal state, for example when the door is closed.

Program them in the **Wired** menu and the functions are the same as wireless zones.

As an optional accessory, LinkBridge is available with its own power supply and 16 zones. It is ideal if you have an existing alarm system and want to reuse your wired alarm sensors together with SecureX.

This creates a hybrid alarm system with both wired and wireless zones/sections.

## X. Troubleshooting & maintenance

This section describes common fault causes and recommended actions to ensure proper function and long service life of the SecureX system.

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### Remote control does not work

Possible causes and actions:

- Replace or charge the remote control battery.
  - Carefully clean the battery contacts.
  - Pair the remote control again with the control unit.
  - Check that the remote uses the correct signal type (433 MHz, EV1527).
- 

### Door or window sensor does not work

Possible causes and actions:

- Replace the battery in the sensor.
- Clean the sensor contacts and battery terminals.
- Pair the sensor again.
- Check that the sensor is compatible with the SecureX system.
- Check the distance between sensor and magnet – it must not exceed **1.5 cm** when closed.

## Motion sensor does not work

Possible causes and actions:

- Replace the battery in the sensor.
  - Clean battery contacts and connections.
  - Pair the sensor again.
  - Check that the sensor is installed at the correct height (**2.0–2.2 m**).
  - Ensure correct angle and that nothing blocks the detection area.
- 

## The panel does not trigger an alarm

Possible causes and actions:

- Check that the system is armed (Away or Home mode).
  - Check that all sensors are correctly installed and active.
  - Ensure the sensors are properly paired with the panel.
- 

## Weak or unstable signal

Possible causes and actions:

- Check, charge or replace the panel backup battery.
- Identify and minimize possible electromagnetic interference nearby.
- If the problem persists, the receiver module may be defective – contact technical support.

## No emergency signal (SMS or call) is sent

Possible causes and actions:

- Check that the system was armed when the alarm occurred.
  - Ensure at least one phone number is correctly registered for emergency calls/SMS.
  - Check that the sensor is within range of the control unit.
  - Check that the correct code is used and that the receiver is properly configured.
- 

## Wi-Fi connection does not work

Possible causes and actions:

- Ensure the panel is connected to a **2.4 GHz Wi-Fi network** (5 GHz is not supported).
  - Disable features such as Smart Connect, Fast Roaming or similar in the router.
  - Test connection with another router.
  - If the problem persists, the Wi-Fi module may be defective – contact support.
- 

## Door chime (ding/dong) does not work

Possible causes and actions:

- Check that the sensor is properly paired.
- Ensure the accessory is compatible with the system.
- Check that the correct alarm type is selected for the sensor (for example **Local sound/Siren** and not **Silent alarm**).